



## **PRIVACY POLICY**

Last updated: 15.02.2021

This Privacy Policy lets you know how EXBITEX LIMITED (hereinafter referred to as Exbitex) is a company incorporated in Hong Kong under Company No. 2075926 with registered address at:

Hong Kong, Room 1001, 10/F, Tower B, New Mandarin Plaza 14 Science Museum Road Tsimshatsui East, Kowloon, and operates the website [exbitex.com](http://exbitex.com) (hereinafter referred to as the 'Platform') collects, uses, and shares information provided by You via the Platform. Exbitex will protect all personal information you submit to us when using our products and services. We may use or disclose your personal information in compliance with this Privacy Policy to provide better services to you. If you use our Platform, you accept with the practices contained in this Privacy Policy. We may amend this Privacy Policy if we consider it necessary.

This Privacy Policy is an integral part of Terms and Conditions. All the definitions used in this Privacy Policy shall have the same meaning as provided in Our Terms and Conditions.

If you ever have any questions about the Privacy Policy, just reach out to [info@exbitex.com](mailto:info@exbitex.com).

### **1. DATA PROCESSED**

We shall collect and process the following personal data about you:

- a) Your personal information you give directly to us when you open an account on our Platform: Your name, surname, citizenship, date and place of birth, place of domicile, data of passport or another identity document, e-mail address, mobile phone number, other data obtained within identity and address verification;

- b) Your personal information we collect about you:

Your browsing history or information about your device, including and not limited to the type of device (Desktop Computer or Android Device or iOS Device), operating system, IP address, browser type and language, and device identifiers (such as IMEI and MAC address);

- c) Any other data you voluntarily provide to us (in particular, when communicating with Exbitex). We do not collect any special categories of your personal information:

Your religious or philosophical beliefs, race or ethnicity, sex life, sexual orientation, political opinions, information about your health and genetic and biometric data.

### **2. USE OF INFORMATION**

- a) Your personal data can be used by us to provide you with information about products and promotions that may be of interest to you, from ourselves and third parties, although only if you have specifically agreed to receive such information;
- b) Your personal data can be shared by us with third-party business partners to provide better service experience for you, but we will require our partners to protect your information as stated in this Privacy Policy.

### **3. DISCLOSURE OF YOUR INFORMATION**

We may disclose your personal information we collect about you:

- a) to Hong Kong Monetary Authority and other relevant authorities according to the Anti-



Money Laundering and Counter-Terrorist Financing (Financial Institutions) Ordinance and Hong Kong Personal Data (Privacy) Ordinance;

- b) to third party service providers, to the extent necessary to supply the services to you;
- c) to authorities and law enforcement agencies worldwide either when disclosure is necessary to report suspected illegal activity, to investigate violations of laws, regulations or this Privacy Policy, or other legal procedure.
- d) to non-affiliated third parties after obtaining your consent only.

#### **4. STORAGE/TRANSFER OF INFORMATION**

Your personal and transactional information will be stored and process in Hong Kong and may be stored, processed and transferred worldwide in multiple locations in the world where our service providers are located.

For all personal and institutional user accounts, we may collect transaction information as you use Platform Services, including but not limited to deposit snapshots, account balances, history of transactions (such as transaction initiation, payment method, price, quantity, time, withdrawal and authorization information), order activity, and distribution history ( "Transaction Information" ). We collect such transaction information to monitor suspicious activities for user fraud protection, legal case resolution, and any other purposes disclosed in this Privacy Policy.

#### **5. USE OF COOKIES**

Our site uses cookies to identify you from other users of our site. This helps us to provide you with a good experience when you browse our site, and also allows us to make our service better.

You are free to decline our cookies if your browser or browser add-on permits, but doing so may interfere with your use of our services.

Please see our Cookies policy for more details which can be found at <https://exbitex.com>

#### **6. PROTECTION OF INFORMATION**

We use reasonable security practices and procedures to help protect the confidentiality and security of your information, including any nonpublic personal information. We protect your information using reasonable physical, technical and administrative security measures, including by limiting access to your information to employees with a need to know such information.

You are responsible for reviewing the privacy statements, policies, terms, and conditions of any person or company to whom you choose to link or with whom you choose to contract.

#### **7. EXTERNAL WEBSITES**

We allow that the Exbitex website may provide references or links to other websites ("External Websites"). We do not control these External Websites third party sites or any of the content contained therein. External Websites have separate and independent terms of use / customer agreement and related policies. We request that you review the policies, rules, terms, and regulations of each site that you visit.



## **8. QUESTIONS AND COMPLAINTS / CONTACT US**

If you have any questions or concerns regarding this Privacy Policy, your personal data, your rights and obligations arising from this Privacy Policy, or your use of the Platform, or any other matter, please contact us at [info@exbitex.com](mailto:info@exbitex.com)

Office address: Hong Kong, Room 1001, 10/F, Tower B, New Mandarin Plaza 14 Science Museum Road Tsimshatsui East, Kowloon.